



Quality and Environmental Policy

Aytana is committed to providing quality products and services based on innovative technological solutions that contribute to sustainable development.

Aytana will strive to understand the needs and expectations of its customers and to measure and improve their satisfaction with our products and services.

Quality, environmental protection, and sustainable resource management are fundamental pillars of Aytana's strategy. Therefore, with the support and drive of Senior Management, we adopt the following principles:

- Always have the necessary means and resources to ensure the effectiveness of management systems and compliance with commitments made in terms of quality and environmental management.
- Establish objectives that promote a culture of continuous improvement, excellence, and sustainable practices throughout the organization, through training and encouraging the participation of employees and other stakeholders.
- Actively and responsibly involve all personnel in the detection of lessons learned and knowledge management.
- Drive digital transformation to leverage the advantages of new technologies and advances in artificial intelligence, to improve the effectiveness and reliability of management systems and processes.
- Conduct transparent management aimed at compliance with applicable requirements, commitments, laws, and regulations in all our activities.
- Promote environmental protection, pollution prevention, and the fight against climate change, encouraging the use of renewable energy sources.
- Steer our products and services towards solutions that contribute to sustainable development, with special attention to reducing their environmental impact at all stages of their life cycle, and adopting circular economy practices that minimize waste generation, promoting reuse, recycling, and resource efficiency.
- Periodically review compliance with this policy, and quality and environmental indicators and objectives, and verify the correct implementation of systems in accordance with applicable standards.

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